



# DIGITAL VOICE

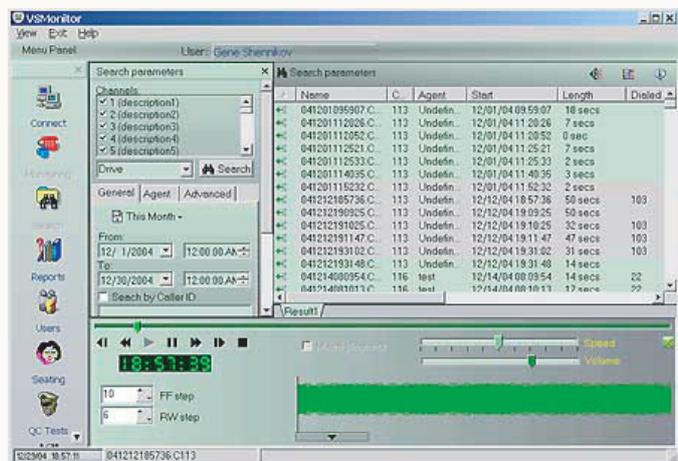
## Multi-Channel Call Monitoring

### LOGGING Telephone Recording Software

Now in its 5th generation of development, VSLogger is packed with the kind of powerful features that you expect from a heavy-duty, high-demand system, such as an intuitive graphical interface, easy-to-use message play/search functions, and full functionality over LAN, intranet, and even the Internet (recommended only for high-end secure applications). Our systems allow you to record up to 256 simultaneous calls via analog telephone, audio, digital PBX, ISDN, T1, lines. VSLogger does not require Versadial -proprietary hardware for any of its voice recording and playback and record storage/retrieval functions. And you get all this at a competitive price - with no extra software licensing fees for additional users or other remote access stations.

#### Open Architecture

Versadial's powerful voice recording systems can be installed in just about any Windows-compatible environment: from a desktop computer to a 19" server rack. No proprietary hardware means that you can expand and change your Versadial system with off-the-shelf components and parts. You will never be left high and dry with expensive esoteric equipment again. Using simple TCP/IP API your custom recording can be controlled from remote Windows or UNIX computer.



#### Network Compatibility

Since our software supports TCP/IP network protocol, nearly all functions can be accessed locally on the server itself, or through any workstation on your network. Under the right secure environment, you can even open access via the Internet.

#### Scalable, Expandable

Accommodate from 4 to 256 channels and add as many workstations as you need for remote access - easily and inexpensively.

#### Optimized Storage/Retrieval

Experience efficient real-time recording, archiving, and retrieval - all configurations offer the flexibility of fast recall from the hard drive. Safe and secure archiving configurations available using DVD, MOD or other removable media.

#### Secure and Intuitive Operation

Our software is designed with intuitive graphic-oriented operations, making administration and training so simple that most of your staff will be up and running after the first full day of use. All functions and channels can be protected by multi-level security access for flexible but secure operation.

#### Cost Effective

Whether you want to build it yourself or have us build a large-scale system for you, our voice recording solutions cost a fraction of our competitors because we use only non-proprietary, turn-key components that are easy to maintain and inexpensive to replace. From a custom large-scale multi-channel digital turnkey system to an affordable do-it-yourself kit, Versadial Solutions are solutions that grow with your business.



VSLogger can be easily configured for automatic archiving, guaranteeing your protection against verbal disagreements for many years to come. VSLogger is versatile and flexible, offering you a variety of modes to customise your backup to a manner that works best for your business.

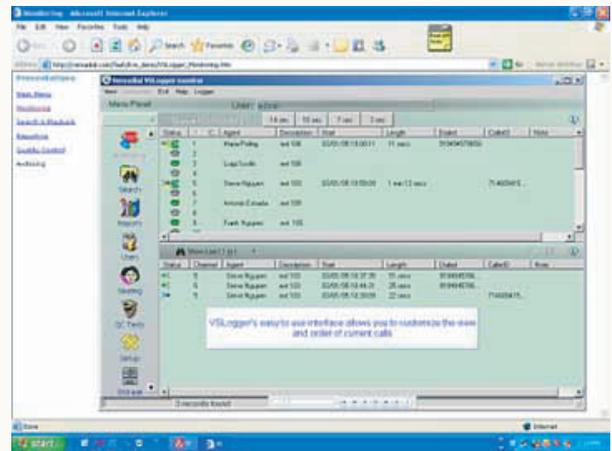
## SPECIFICATIONS

### Software Features

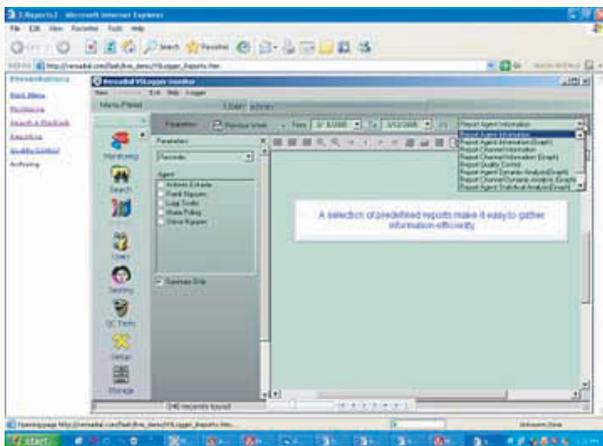
- Full screen graphical interface.
- Channels represent agents, extensions, or trunk lines according to setup.
- Monitor live calls, playback last 5, 10, or 15 seconds of a live call or fast recall.
- Display status, start time, length, dialed number, caller ID or ANI, and Tag.
- Convert recordings to wave for emailing, burning to CD, or playing on any audio player.
- Tag - manually enter note or description for important recordings.
- Search and sort by Channel, Date, Time, Duration, Tag, Caller ID, and Dialed Number.
- Export to comma delimited file for external programs or external database.
- Reports of File Name, Start Time, Duration, Caller ID, and Dialed Number.
- Reports Total Number of Recordings, Total Length, Oldest, and Latest Recording .

### Recording Start-up modes

- Voltage Change or Loop On/Off (Analog).
- VOX or Voice Activated (Digital/Analog).
- External Program or API (Digital/Analog).
- DTMF Tones (Analog).
- On Ring (Analog and T1).
- T1/PRI/E1/ISDN/BRI channel.
- Data-Channel Events (Digital).
- Manual Start/Stop.



The monitoring module supports simultaneous monitoring and playback.



VSLogger has the capability to generate a variety of reports and graphs based on user-defined criteria.

### Audio File Management and Archiving

- Gain - Input signal strength.
- AGC automatically balances audio level on both sides.
- Ability to save multiple copies of audio files to any logical drive.
- Recorded media auto-eject.
- 2:1 compression rates (29MB/Hours).
- 4:1 compression rates (14.5MB/Hours).
- 10:1 compression rates (6MB/Hours).

### Remote Access Permissions

- User ID and Password, allow full or limited access.
- View and Monitor channels.
- Download and Playback.
- Edit Tag and search archives.

### Productivity Functions

- Scheduled recording.
- Audio and visual alarms.
- Capture ANI or Automatic Number Identification.
- Data-channel detection events: Onhook/offhook, audio change, lights/lamps, buttons pressed/released.

Value Added Business Partner: